

Urology Associates

OF CONNECTICUT

We would like to welcome you to Urology Associates of Connecticut and thank you for choosing us to provide your urologic care.

Before your visit to our office, please ask your referring doctor to provide you with all pertinent information about your urologic condition including laboratory results, x-rays and other radiological studies, as well as information regarding previous treatment.

If your insurance plan requires a referral from your Primary Care Physician, please have your doctor provide our office with this referral before your appointment. **Referrals are the responsibility of the patient.**

Although we participate with most insurance plans, if yours is the exception, you may check with your insurance to see if you have out-of-network benefits.

If you have any questions about your coverage or you need to contact the billing department, call 203-748-4095.

For your convenience, patients are seen Monday through Friday, from 9:00 a.m. to 5:00 p.m. If you have an emergency or need to speak with the physician on call, please call our number and the answering service will contact the physician.

We see patients by appointment only. We do not see walk-in patients.

All laboratory results are reviewed in our office and you will be informed by phone, mail or office consultation within 7 days. Despite the lab or radiology informing you that we will have the results the same or next day, we review each of these studies and will contact you in the aforementioned 7 days. Please notify us if you have not heard within 7 days, unless you have an upcoming appointment.

You may request a refill using our patient portal or by office appointment. Please allow 72 hours to process refill requests via the portal.

Patient satisfaction is high on our agenda and we welcome your comments and suggestions. Please feel free to call Danielle Guyton, our Practice Administrator, at extension 151.

Thank you,

The Physicians at Urology Associates of Connecticut

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